

**24 / 7 Initial Contact for STR**  
with the LME or Provider (Telephonic or Face to Face)

**STR DOES NOT DETERMINE MEDICAL NECESSITY**

- Screen/Triage /Referral Process starts here
- Same

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MH/DD/SA  
problem?

- Focus of the interaction is to identify if there is a MH/DD/SA Problem
- Same

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**STR**  
(Screening/Triage/Referral)\*  
Basic demographics, Severity of need & Financial eligibility  
Qualified Professional of LME or Provider  
Supervised by a Licensed Professional

- This is a brief process!
- Promotes mindfulness, listening and mastery of identifying MH/DD/SAS concerns
- Emergent/Urgent/Routine
- Basic Demographics/Severity of Need/Financial Eligibility
- Must attempt the “best professional estimate” on the most appropriate service within the limited knowledge received during screening
- Screening Form/Instructions has not changed
- Same

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**Crisis Services**

Mobile Crisis ☆

23 Hour Bed ☆

Facility Based Crisis Program ●

Detox (4 levels)

Inpatient hospitalization

Respite (State funding only)

- STR staff need to have knowledge about all crisis services
- STR has to know the capacity of these service within LME area,
- and region
- Use your best judgment to keep individuals “safe and secure”
- Same

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**Financial Eligibility?**

- Financial Eligibility
  - Medicaid
  - State Funding
- If you do not know the individual’s financial status-Refer to appropriate service for later determination
- Same

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☆ Outpatient Visits including Comprehensive Clinical Assessment \*\* ●

**Medicaid: 8 adult/26 child unmanaged visits; prior authorization required for additional visits. Note: MM (90862) visits are not counted toward 8/26 visits.**

**State: As authorized by LME**

Consumer can directly choose or be referred by STR

Unmanaged Visits

Only Outpatient Services

Only Comprehensive Clinical Assessment

Comprehensive Clinical Assessment within Outpatient Services

Medication Management can occur here

Request authorization beyond 8 adult/26 child visits

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**Referral to a Clinical Home Provider \*\*\*  
For Comprehensive Clinical Assessment \*\* and Service**

☆  
-Intensive In-Home (IIH)  
-Multisystemic Therapy (MST)  
-Assertive Community Treatment Team (ACTT)  
-Community Support Team (CST)  
-SA Intensive Outpatient Program (SAIOP) ●  
-SA Comprehensive Outpatient Treatment (SACOT)  
-Targeted Case Management (8 hours unmanaged - Medicaid) (TCM)  
-Community Support-Children/Adolescents (8 hours unmanaged -Medicaid) (CS)  
-Community Support-Adults (8 hours unmanaged - Medicaid) (CS)  
Medicaid: as authorized by ValueOptions  
State: as authorized by LME

- NEW! Choices!
- Nine services can be accessed directly by the STR process
- Each service represents the Clinical Home
- Each service is responsible for assuring the Comprehensive
- Clinical Assessment (externally or internally)
- Comprehensive Clinical Assessment may be billed on the
- same day with one of the nine services

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